



Australian Government
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 Commission

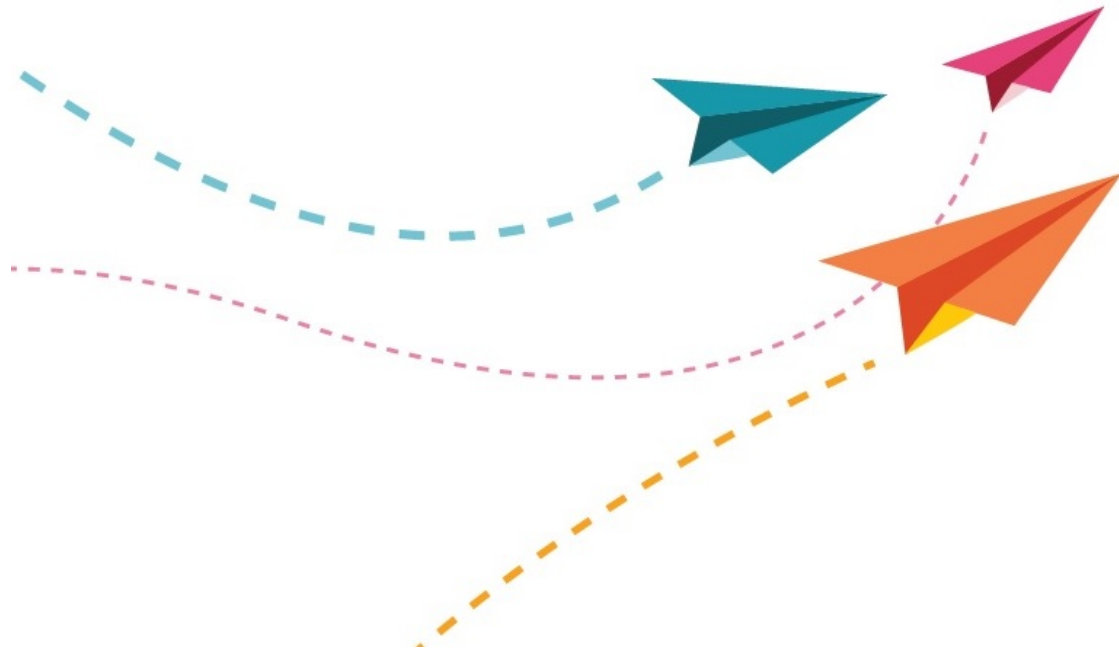
AUSTRALIAN PUBLIC SERVICE EMPLOYEE CENSUS 2019

6 MAY–7 JUNE



Highlights Report:

NOPSEMA



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RESPONSES:
104 of 123
RESPONSE RATE:
85%

MAKING THE MOST OF YOUR RESULTS



01.

Identify the areas where you are performing well.

These will tend to be high results which are notably above any comparative results. These should be celebrated. Share the good news with employees.

Understanding your report and getting to action!

The results in this report give you summary information.

Take the time to fully understand this report and digest the results.

Consider your response rate and if it is representative of the views of your colleagues.

Identify areas that need improvement.

02.

These will be the lower results, and/or those which are scoring notably below your comparators. Consider discussing these areas with your colleagues in focus groups or individually or team meetings, gather their thoughts and solutions before deciding on actions to take.

03.

Consider if there is actually room for improvement.

This report shows the proportion of colleagues responding positively (strongly agree + agree), neutrally (neither agree nor disagree) or negatively (disagree + strongly disagree) to the question asked in the survey. Look at how your positive scores compare to your parent unit, and your last survey's results.

04.

Consider the impact of high neutral responses (lots of employees ticking 'neither agree nor disagree')

Ask your colleagues about their views to find out what is causing this. More communication and involvement may help to shift them to a positive frame of mind.

Take action - think 'quick wins', short term and long term.

05.

Encourage all colleagues to help with action planning and implementation.

Think about what you want employees to be saying about their working lives in the future and what should be put in place to make this happen.

EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE



HOW ENGAGED IS YOUR TEAM?

ENGAGEMENT SCORES AREN'T JUST ABOUT HOW MUCH PEOPLE LIKE WORKING FOR AN AGENCY. IT IS A MEASURE OF THE EMOTIONAL CONNECTION AND COMMITMENT EMPLOYEES HAVE TO WORKING FOR THE AGENCY.

YOUR EMPLOYEE ENGAGEMENT SCORE 77%		RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
SAY	Considering everything, I am satisfied with my job	74	13 13	74%	+1	+4	0	+1
	I am proud to work in my agency	80	12 9	80%	0	+6 ↑	-3	-1
	I would recommend my agency as a good place to work	75	15 10	75%	+1	+11 ↑	0	+8 ↑
	I believe strongly in the purpose and objectives of my agency	90	8	90%	+8 ↑	+8 ↑	0	+1
STAY	I feel a strong personal attachment to my agency	72	15 13	72%	+1	+7 ↑	+1	+3
	I feel committed to my agency's goals	85	11	85%	0	+6 ↑	-1	-1
STRIVE	I suggest ideas to improve our way of doing things	90		90%	-1	+6 ↑	+5 ↑	+3
	I am happy to go the 'extra mile' at work when required	93		93%	+4	+2	-1	0
	I work beyond what is required in my job to help my agency achieve its objectives	85	13	85%	+8 ↑	+5 ↑	0	+2
	My agency really inspires me to do my best work every day	60	25 15	60%	+1	+7 ↑	-2	+1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



INCLUSION AND DIVERSITY



EXPLORE
THE FULL
RESULTS

Demographics	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
What is your gender?						
Male		58%	-1	+20	+19	+20
Female		39%	+3	-19	-16	-18
X (Indeterminate/Intersex/Unspecified)		0%	-	0	0	0
Prefer not to say		3%	-2	-1	-2	-2
Do you identify as Aboriginal and/or Torres Strait Islander?						
Yes		0%	-	-4	-1	-3
No		100%	+2	+4	+1	+3
Do you have an ongoing disability?						
Yes		3%	-3	-6	-3	-4
No		97%	+3	+6	+3	+4
KEY			AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR		

INCLUSION AND DIVERSITY



EXPLORE
THE FULL
RESULTS

Demographics	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
In which country were you born?						
Australia		49%	+3	-29 ↓	-28 ↓	-29 ↓
Other country		51%	-3	+29 ↑	+28 ↑	+29 ↑
Do you speak a language other than English at home?						
No, English only		87%	-3	+5 ↑	+5 ↑	+2
Yes, other		13%	+3	-5 ↓	-5 ↓	-2
Do you have carer responsibilities?						
Yes		37%	+2	-5 ↓	-3	-3
No		63%	-2	+5 ↑	+3	+3

KEY

↑ AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

↓ AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

INCLUSION AND DIVERSITY



EXPLORE THE FULL RESULTS

Demographics	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Do you identify as Lesbian, Gay, Bisexual, Trans, and/or Intersex (LGBTI+)?						
Yes		4%	0	-1	-2	-3
No		88%	-3	-2	-1	0
Prefer not to say		8%	+3	+3	+3	+2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

INCLUSION AND DIVERSITY



EXPLORE THE FULL RESULTS

FOR EACH QUESTION SHOWN HERE, INFORMATION ABOUT THE PROPORTION OF COLLEAGUES RESPONDING POSITIVELY (STRONGLY AGREE + AGREE), NEUTRALLY (NEITHER AGREE NOR DISAGREE) OR NEGATIVELY (DISAGREE + STRONGLY DISAGREE) IS PROVIDED

LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

		RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Attitudinal	The people in my workgroup behave in an accepting manner towards people from diverse backgrounds	84 11	84%	+3	-4	-7↓	-6↓
	My SES manager actively supports people of diverse backgrounds	66 27	66%	+7↑	-2	-8↓	-6↓
	My agency is committed to creating a diverse workforce (e.g. gender, age, cultural and linguistic background, disability, Indigenous, LGBTI+)	56 35 9	56%	+7↑	-22↓	-21↓	-16↓
	My supervisor actively supports people from diverse backgrounds	78 17	78%	+6↑	-8↓	-8↓	-7↓
	My agency supports and actively promotes an inclusive workplace culture	72 17 12	72%	+6↑	-6↓	-9↓	-3

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR
 AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

WELLBEING INDEX



WELLBEING

THE WELLBEING SCORE PROVIDES A MEASURE OF WELLBEING FOR EMPLOYEES WITHIN AN ORGANISATION. IT MEASURES BOTH THE PRACTICAL AND CULTURAL ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND HEALTHY WORKING ENVIRONMENT.

HIGH LEVELS OF ENGAGEMENT WILL NOT BE SUSTAINABLE AND WILL LEAD TO BURN OUT WITHOUT RECIPROCALLY STRONG LEVELS OF WELLBEING.

YOUR WELLBEING INDEX SCORE		71%		RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
						+1	+4	+2	+3
	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	75	18	75%	-1	+5	+4	+6	
	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	70	20	70%	-3	+8	+6	+8	
	My agency does a good job of promoting health and wellbeing	64	23	64%	-2	+3	+1	+3	
	I think my agency cares about my health and wellbeing	66	23	66%	-1	+8	+2	+3	
	I believe my immediate supervisor cares about my health and wellbeing	83	9	83%	+4	+1	-1	+1	

KEY



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Positive Neutral Negative



SENIOR LEADERSHIP



EXPLORE THE FULL RESULTS

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WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Senior leadership: Immediate SES manager	My SES manager is of a high quality	65 (22 Neutral, 13 Negative)	65%	+11↑	-2	-10↓
	My SES manager is sufficiently visible (e.g. can be seen in action)	75 (13 Neutral, 12 Negative)	75%	+7↑	+10↑	+4
	My SES manager communicates effectively	67 (14 Neutral, 18 Negative)	67%	+15↑	+2	-4
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	65 (23 Neutral, 12 Negative)	65%	+5↑	-2	-9↓
	My SES manager effectively leads and manages change	53 (21 Neutral, 26 Negative)	53%	+9↑	-7↓	-12↓
	My SES manager engages with staff on how to respond to future challenges	73 (13 Neutral, 14 Negative)	73%	+15↑	+11↑	+5↑

KEY

- ↑ AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR
- ↓ AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

SENIOR LEADERSHIP



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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Senior Leadership: All SES	In my agency, the SES are sufficiently visible (e.g. can be seen in action)		73%	+5	+18	+9
	In my agency, communication between the SES and other employees is effective		51%	+11	+2	-2
	In my agency, the SES actively contribute to the work of our agency		68%	+7	+4	-6
	In my agency, the SES are of a high quality		59%	+10	+3	-7
	In my agency, the SES work as a team		55%	+6	+10	+6
	In my agency, the SES clearly articulate the direction and priorities for our agency		58%	+6	+1	-5

KEY

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Positive Neutral Negative

IMMEDIATE SUPERVISOR



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WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Immediate supervisor	My supervisor treats people with respect	85	85%	0	-3	-5
	My supervisor communicates effectively	81	81%	+9	+2	+1
	My supervisor encourages me to contribute ideas	88	88%	+8	+4	+2
	My supervisor displays resilience when faced with difficulties or failures	76	76%	+5	-4	-6
	My supervisor gives me responsibility and holds me to account for what I deliver	87	87%	+5	+2	0
	My supervisor challenges me to consider new ways of doing things	79	79%	+6	+4	+3

KEY

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

IMMEDIATE SUPERVISOR



EXPLORE
THE FULL
RESULTS

Immediate supervisor	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Where is your immediate supervisor's normal work location?						
In the same office as me		93%	-2	+13	+22	+10
In the same office as me but on a different floor		3%	+1	0	+1	0
In a different office, but in the same town/city		0%	-	-3	-1	-1
In a different town/city or state		4%	+1	-10	-22	-8
In a different country		0%	-	0	0	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE THE FULL RESULTS

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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES	
Culture	I receive the respect I deserve from my colleagues at work		74%	+5 ⬆️	-2	-4	-3
	Relationships at work are strained [negatively worded question - "Always" or "Often" responses are negative, while "Rarely" or "Never" responses are positive]		43%	-1	-11 ⬇️	-15 ⬇️	-8 ⬇️
	My agency actively encourages ethical behaviour by all of its employees		82%	+5 ⬆️	+1	-3	+2
	I have unrealistic time pressures [negatively worded question - "Always" or "Often" responses are negative, while "Rarely" or "Never" responses are positive]		49%	+4	+18 ⬆️	+13 ⬆️	+12 ⬆️
	Staff are consulted about change at work		47%	+3	-1	-2	+1
	I am happy to go the 'extra mile' at work when required		93%	+4	+2	-1	0
	Internal communication within my agency is effective		50%	+13 ⬆️	+2	-5 ⬇️	+3
	In general, employees in my agency feel they are valued for their contribution		64%	+19 ⬆️	+18 ⬆️	+6 ⬆️	+11 ⬆️
	My agency really inspires me to do my best work every day		60%	+1	+7 ⬆️	-2	+1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WORKPLACE CULTURE



EXPLORE
THE FULL
RESULTS

APS Values	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Do colleagues in your immediate workgroup act in accordance with the APS Values in their everyday work?						
Always		46%	-3	-5	-6	-7
Often		44%	+9	+4	+5	+6
Sometimes		7%	-4	0	+1	0
Rarely		1%	-1	0	0	0
Never		1%	0	+1	+1	+1
Not sure		1%	0	0	-1	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE
THE FULL
RESULTS

APS Values	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Does your supervisor act in accordance with the APS Values in his or her everyday work?						
Always		63%	+6	+1	0	-2
Often		24%	-5	-4	-4	-2
Sometimes		10%	+2	+4	+5	+4
Rarely		2%	-1	+1	+1	+1
Never		0%	-	0	0	0
Not sure		1%	0	-1	-1	-1

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE
THE FULL
RESULTS

APS Values	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Do senior leaders (i.e. the SES) in your agency act in accordance with the APS Values?						
Always		43%	+3	-1	-4	-3
Often		34%	0	+3	0	+2
Sometimes		12%	-2	+2	+3	+1
Rarely		5%	-1	+3	+3	+2
Never		3%	+2	+2	+2	+2
Not sure		4%	-2	-9↓	-5↓	-5↓

KEY



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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE
THE FULL
RESULTS

APS Values	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Do senior leaders (i.e. the SES) in your agency promote the APS Values?						
Always		45%	-	+3	+2	+4
Often		32%	-	+1	0	+2
Sometimes		14%	-	+1	0	-2
Rarely		4%	-	0	0	-2
Never		4%	-	+3	+3	+2
Not sure		2%	-	-8↓	-4	-5↓

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE THE FULL RESULTS

EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF DISCRIMINATION WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

Discrimination	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
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During the last 12 months and in the course of your employment, have you experienced discrimination on the basis of your background or a personal characteristic?

Yes		7%	-2	-5 ↓	-2	-3
No		93%	+2	+5 ↑	+2	+3

Did this discrimination occur in your current agency?

Yes	The data for this question has been hidden for anonymity reasons.
No	The data for this question has been hidden for anonymity reasons.

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE THE FULL RESULTS

EMPLOYEES WHO PERCEIVED HARASSMENT OR BULLYING IN THE LAST 12 MONTHS WERE ASKED WHAT TYPE OF HARASSMENT OR BULLYING THEY EXPERIENCED AND WHO WAS RESPONSIBLE FOR IT. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE OPTIONS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

Bullying and harassment	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
During the last 12 months, have you been subjected to harassment or bullying in your current workplace?						
Yes		21%	+5	+8	+12	+9
No		71%	-7	-9	-13	-10
Not Sure		8%	+2	+1	+2	+1
Types of harassment or bullying experienced (3 highest responses):						
Interference with work tasks (i.e. withholding needed information, undermining or sabotage)		55%	-	-	-	-
Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to learning and development)		36%	-	-	-	-
Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)		36%	-	-	-	-
Person responsible for the harassment or bullying (3 highest responses):						
Co-worker		68%	-	-	-	-
Someone more senior (other than your supervisor)		27%	-	-	-	-
Your current supervisor		18%	-	-	-	-
KEY			AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR		

WORKPLACE CULTURE



EXPLORE THE FULL RESULTS

EMPLOYEES WHO INDICATED THAT THEY HAD WITNESSED POTENTIAL CORRUPT BEHAVIOUR WERE ASKED TO DESCRIBE THE BEHAVIOUR. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES AND WITH RESULTS FOR THE APS OVERALL.

Corruption	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Excluding behaviour reported to you as part of your duties, in the last 12 months have you witnessed another APS employee in your agency engaging in behaviour that you consider may be serious enough to be viewed as corruption?						
Yes		5%	-1	0	+2	0
No		86%	+7	-2	-6	-1
Not sure		5%	-2	0	+1	0
Would prefer not to answer		5%	-3	+2	+3	+1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE THE FULL RESULTS

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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

		RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Corruption	My agency has procedures in place to manage corruption	92	92%	+2	+8 ↑	+9 ↑	+17 ↑
	It would be hard to get away with corruption in my workplace	70	70%	+4	-1	-1	+6 ↑
	I am confident that colleagues in my workplace would report corruption	80	80%	+6 ↑	-1	-3	+2
	I feel confident that I would know what to do if I identified corruption in my workplace	91	91%	+7 ↑	+8 ↑	+10 ↑	+15 ↑

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WORKPLACE CONDITIONS



EXPLORE THE FULL RESULTS

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WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

		RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Your job	My job gives me opportunities to utilise my skills	85 8 8	85%	0	+4	0	0
	I am fairly remunerated (e.g. salary, superannuation) for the work that I do	79 9 13	79%	-5↓	+16↑	+15↑	+13↑
	Considering everything, I am satisfied with my job	74 13 13	74%	+1	+4	0	+1
	I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	94	94%	0	+17↑	+11↑	+13↑
	I am satisfied with the stability and security of my current job	76 9 15	76%	-9↓	+3	+1	+4
	I am satisfied with the opportunities for career progression in my agency	45 24 31	45%	+8↑	+2	0	+6↑

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WORKPLACE CONDITIONS



EXPLORE THE FULL RESULTS

FOR EACH QUESTION SHOWN HERE, INFORMATION ABOUT THE PROPORTION OF COLLEAGUES RESPONDING POSITIVELY (STRONGLY AGREE + AGREE), NEUTRALLY (NEITHER AGREE NOR DISAGREE) OR NEGATIVELY (DISAGREE + STRONGLY DISAGREE) IS PROVIDED

LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

		RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Flexible working arrangements	My supervisor actively supports the use of flexible work arrangements by all staff, regardless of gender		85%	+13 ⬆️	+2	-1	+1
	My SES manager actively supports the use of flexible work arrangements by all staff, regardless of gender		70%	+13 ⬆️	+7 ⬆️	-1	0
Work-life balance	Considering your work and life priorities, how satisfied are you with the work-life balance in your current job?		87%	+3	+12 ⬆️	+9 ⬆️	+10 ⬆️
Mobility	My agency provides opportunities for mobility within my agency (e.g. temporary transfers)		47%	-7 ⬆️	-8 ⬆️	-12 ⬆️	-1
	My agency provides opportunities for mobility outside my agency (e.g. secondments and temporary transfers)		25%	-1	-3	-6 ⬆️	-3
	My immediate supervisor actively supports opportunities for mobility		29%	-9 ⬆️	-18 ⬆️	-17 ⬆️	-10 ⬆️

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WORKGROUP PERFORMANCE



EXPLORE THE FULL RESULTS

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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My workgroup has the appropriate skills, capabilities, and knowledge to perform well		83%	-	+7	+3	+5
My workgroup has the tools and resources we need to perform well		75%	+2	+16	+15	+16
The work processes we have in place allow me to be as productive as possible		61%	+3	+7	+8	+8
The people in my workgroup complete work to a high standard		81%	-3	+3	-2	-1
The people in my work group use time and resources efficiently		73%	-	+3	0	-1
My supervisor ensures that my workgroup delivers on what we are responsible for		80%	+6	+1	-2	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



PERFORMANCE MANAGEMENT



**EXPLORE
THE FULL
RESULTS**

RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
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Please indicate whether you have experienced each of the following in the past 12 months:

Received regular and timely feedback from your supervisor

Yes		92%	+7	+10	+9	+11
No		8%	-7	-10	-9	-11

Received constructive feedback from your supervisor

Yes		88%	+2	+5	+3	+5
No		12%	-2	-5	-3	-5

Your supervisor has checked in regularly with you to see how you are progressing

Yes		89%	+7	+7	+5	+7
No		11%	-7	-7	-5	-7

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

PERFORMANCE MANAGEMENT



EXPLORE THE FULL RESULTS

RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
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In the past 12 months, have you discussed with your supervisor your overall performance over the previous year and the performance expectations for the future year?

Yes		88%	+2	+13	+16	+17
No		5%	-2	-4	-3	-5
Not applicable (e.g. have not worked with my current supervisor long enough for this conversation to occur)		7%	0	-10	-13	-11

In the past 12 months, did your supervisor recognise when your job performance changed for any reason?

Yes		27%	+10	0	+1	+4
No		9%	-6	-7	-5	-7
Not applicable (e.g. my performance has not changed)		64%	-4	+7	+4	+3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

PERFORMANCE MANAGEMENT



EXPLORE THE FULL RESULTS

FOR EACH QUESTION SHOWN HERE, INFORMATION ABOUT THE PROPORTION OF COLLEAGUES RESPONDING POSITIVELY (STRONGLY AGREE + AGREE), NEUTRALLY (NEITHER AGREE NOR DISAGREE) OR NEGATIVELY (DISAGREE + STRONGLY DISAGREE) IS PROVIDED

LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
To what extent do you agree that in the past 12 months, the performance expectations of your job were clear and unambiguous?		72%	-2	+11 ↑	+9 ↑	+9 ↑
To what extent do you agree that the support by your supervisor has helped to improve your performance?		67%	+10 ↑	+7 ↑	+3	+7 ↑
My overall experience of performance management in my agency has been useful for my development		51%	+8 ↑	+3	+1	+6 ↑
My supervisor openly demonstrates commitment to performance management		75%	+14 ↑	+11 ↑	+10 ↑	+12 ↑
I received recognition when I last accomplished something significant at work		68%	+10 ↑	+1	-4	0
I can identify a clear connection between my job and my agency's purpose		82%	-3	0	-5 ↓	-4

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



PERFORMANCE MANAGEMENT



EXPLORE THE FULL RESULTS

Managing Underperformance

RESPONSE SCALE

%

VARIANCE FROM 2018

VARIANCE FROM APS OVERALL

VARIANCE FROM REGULATORY AGENCIES

VARIANCE FROM SMALL SIZED AGENCIES

To what extent do you agree that your agency deals with underperformance effectively?

Strongly agree		3%	-	0	0	0
Agree		19%	-	+2	+3	+4
Neither agree nor disagree		48%	-	+4	-2	-2
Disagree		21%	-	-2	+1	+1
Strongly disagree		9%	-	-5	-2	-2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

CAPABILITY



EXPLORE THE FULL RESULTS

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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My supervisor provides time for me to attend learning programs		83%	+17↑	+3	+1	+5↑
My supervisor shares links, readings and information		80%	+5↑	+7↑	+9↑	+11↑
My supervisor provides me with opportunities to develop relevant capabilities for my career		66%	+17↑	0	-1	+3
My supervisor gives me the opportunity to apply what I learn in my day-to-day work		76%	+10↑	+2	-1	+2
I access learning and development solutions to meet my needs		74%	-	0	+2	+5↑
I have a clear understanding of my development needs		71%	+13↑	-7↓	-4	-3
I spend time out of working hours building my capability		55%	-3	+2	-2	-5↓
I seek out opportunities to apply what I learn in my day-to-day work		84%	+5↑	+6↑	+4	+4

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



CAREER INTENTIONS



EXPLORE THE FULL RESULTS

EMPLOYEES WHO INDICATED THAT THEY WANTED TO LEAVE THEIR AGENCY AS SOON AS POSSIBLE OR WITHIN THE NEXT 12 MONTHS WERE ASKED WHY THEY WANTED TO DO SO. EMPLOYEES COULD SELECT ONLY ONE OPTION FROM A LIST OF ITEMS.

	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
In the last 12 months, have you applied for a job?						
Yes, outside the APS		20%	+7	+8	+5	+4
Yes, in my agency		13%	-4	-25	-22	-13
Yes, in another APS agency		9%	+6	-9	-10	-17
No		66%	-7	+18	+18	+17
Which of the following statements best reflects your current thoughts about working for your agency?						
I want to leave my agency as soon as possible		7%	+5	+1	0	-1
I want to leave my agency within the next 12 months		9%	+2	0	-1	-4
I want to leave my agency within the next 12 months but feel it will be unlikely in the current environment		12%	+1	+2	+4	+2
I want to stay working for my agency for the next one to two years		14%	-10	-11	-18	-17
I want to stay working for my agency for at least the next three years		59%	+3	+8	+15	+21

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

CAREER INTENTIONS



EXPLORE THE FULL RESULTS

ONLY THE THREE OPTIONS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Primary reasons behind desire to leave agency (3 highest responses):						
There is a lack of future career opportunities in my agency		39%	-	-	-	-
I am in an unpleasant working environment		14%	-	-	-	-
Senior leadership is of a poor quality		11%	-	-	-	-

KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR
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RISK MANAGEMENT



EXPLORE THE FULL RESULTS

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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My agency supports employees to escalate risk-related issues with managers		80%	+4	+10 ↑	+5 ↑	+9 ↑
Risk management concerns are discussed openly and honestly in my agency		71%	+3	+12 ↑	+8 ↑	+9 ↑
My agency provides me with opportunities to develop and enhance my skills to manage risk effectively		61%	-	+9 ↑	+8 ↑	+11 ↑
Appropriate risk taking is rewarded in my agency		18%	-1	-7 ↓	-10 ↓	-8 ↓
SES in my agency demonstrate the importance of managing risk appropriately		55%	-	+12 ↑	+6 ↑	+8 ↑
When things go wrong, my agency uses this as an opportunity to learn		58%	-	+11 ↑	+4	+8 ↑

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



INNOVATION INDEX



INNOVATION

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.

IT IS IMPORTANT TO BALANCE HIGH LEVELS OF INNOVATION WITH EQUALLY STRONG LEVELS OF ENGAGEMENT. ORGANISATIONS THAT ENABLE AND ENCOURAGE INNOVATION AMONG EMPLOYEES WHO ARE NOT ENGAGED RISK A POTENTIAL MISALIGNMENT OF GOALS AND OBJECTIVES.

YOUR INNOVATION INDEX SCORE	66%	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
I believe that one of my responsibilities is to continually look for new ways to improve the way we work	88	8	88%	+9 ↑	+1	-1	0
My immediate supervisor encourages me to come up with new or better ways of doing things	72	16	72%	+2	0	-2	0
People are recognised for coming up with new and innovative ways of working	61	26	61%	+14 ↑	-1	-3	-1
My agency inspires me to come up with new or better ways of doing things	47	37	47%	+8 ↑	-2	-5 ↓	-2
My agency recognises and supports the notion that failure is a part of innovation	33	46	33%	+10 ↑	-5 ↓	-8 ↓	-4

KEY

- ↑ AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR
- ↓ AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

TIME TO TAKE ACTION



CELEBRATE

What things do we do well?

THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.



INVESTIGATE FURTHER WITH OUR TEAMS

Are there any other opportunities coming out of the results that we want to explore further?

HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?



OPPORTUNITIES

Areas we need to focus on and turn into action plans:

WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?



USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

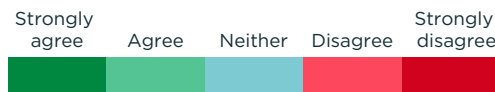
PRIORITISE 3 AREAS TO TAKE FORWARD

	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET / SUCCESS MEASURE
1					
2					
3					

GUIDE TO THIS REPORT

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



$$\begin{array}{c} \div \\ \text{number of respondents who} \\ \text{answered the question} \\ = \\ \% \text{ POSITIVE} \end{array}$$

ROUNDING

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613 = 52%					

ANONYMITY

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.