

Notifiable incident

Incident ID [6473](#)

Duty holder: Shell Australia Pty Ltd
Facility/Activity: Prelude FLNG
Facility type: Floating liquefied natural gas facility

Incident details	
Division	Occupational Health and Safety
Notification type	Information Provided
Incident date	11/04/2020 12:00 AM (WST)
Notification date	11/04/2020 12:49 PM (WST)
NOPSEMA response date	14/04/2020 02:28 PM (WST)
Received by	[REDACTED]
Nearest state	WA
Initial category type <i>(based on notification)</i>	Other
Initial category <i>(based on notification)</i>	Information provided to NOPSEMA
3 Day report received	
Final report received	
All required data received	
Final category type <i>(based on final report)</i>	Other
Final category <i>(based on final report)</i>	Information provided to NOPSEMA
Brief description	OHS-INFO-Additional comments re Shell Safety Notice
Location	
Subtype/s	Other
Summary <i>(at notification)</i>	<p>Good afternoon</p> <p>One serious issue that shell management have not thought about in their rush to get everyone over to WA is this: what happens if someone has a family emergency? I tried to book a flight back home on Good Friday, the earliest one available was April 24. There were no other seats on any other flights. I booked it because no matter what She'll tries to make us do, I am going home.</p> <p>Also, Shell moved the families of FIFO staff outside WA across State lines when they do not have exemption; therefore, Shell has breached State law.</p> <p>The first problem only just hit me last night. I have a [REDACTED] who has [REDACTED] [REDACTED] if she were to [REDACTED] how do I get back?</p> <p>Shell just don't give a toss.</p>

Details <i>(from final report)</i>	<p>Good afternoon</p> <p>One serious issue that shell management have not thought about in their rush to get everyone over to WA is this: what happens if someone has a family emergency? I tried to book a flight back home on Good Friday, the earliest one available was April 24. There were no other seats on any other flights. I booked it because no matter what She'll tries to make us do, I am going home.</p> <p>Also, Shell moved the families of FIFO staff outside WA across State lines when they do not have exemption; therefore, Shell has breached State law.</p> <p>The first problem only just hit me last night. I have a [REDACTED] who has [REDACTED] [REDACTED], if she were to [REDACTED] how do I get back? Shell just don't give a toss.</p>
Immediate cause/s	N/a
Root cause/s	
Root cause description	

Duty inspector recommendation

Date	14/04/2020
Duty inspector	[REDACTED]
Recommendation	Do not conduct Major Investigation
Reasoning	Not applicable
Supporting considerations	

Major investigation decision

Date	14/04/2020
Decision	Do not conduct Major Investigation
Reasoning	Not applicable
Supporting considerations	

Non-major investigation review and recommendation

Date	20/04/2020
Inspector	[REDACTED]
Risk gap	
Type of standard	
Initial strategy	

Recommended follow up strategy

Recommended strategy	Inclusion in annual report stats / data analysis
Supporting considerations	This has been provided as "information supplied to NOPSEMA". The issue raised is in relation to the potential requirement to return home across state boundaries in the event of an personal emergency at home. The risk gap is assessed to be Nil/Nominal using the NOPSEMA SOP for non-major investigations, therefore the recommended strategy has been classified as "Inclusion in annual report status / data analysis". However, there have been multiple submissions to NOPSEMA referencing concerns in relation to the management of COVID-19 issues. This and other related concerns will be included for discussion in the upcoming COVID-19 consequence inspection with Shell on 1 May 2020 (Ref. Inspection 2220).

Non-major investigation decision

Date	21/04/2020
RoN	[REDACTED]
RoN review result	Disagree with recommendation
Strategy decision	Investigate
Supporting considerations	To be included for discussion in the upcoming COVID-19 consequence inspection with Shell on 1 May 2020 (Ref. Inspection 2220)

Associated inspection

Inspection ID

[2220](#)