



Corporate Plan 2019-24

Reporting period 2019-20

VISION	A protected offshore workforce and environment		PURPOSE	To assure the protection of lives and the environment			
VALUES	Professionalism	Ethics	Independence	Leadership	Collegiality		
	We will be accountable, consistent, reasonable, and act in accordance with the law	We will demonstrate respect and integrity in all we do	We will make our decisions impartially on the merits of the circumstances, and without undue influence	We will be proactive, inclusive, and decisive in our conduct as a pre-eminent regulator	We will make and act on informed decisions through open and respectful dialogue		
APPROACH	Influence		Oversee		Enforce		
FUNCTIONS	Promote and advise on occupational health and safety, well integrity and environmental management matters	Develop and implement effective monitoring and enforcement strategies to secure compliance	Investigate accidents, occurrences and circumstances	Report to relevant Commonwealth, State and Territory Ministers	Cooperate with other Commonwealth, State and Territory agencies or authorities		
FOCUS AREAS	Preventing major accident and loss of containment events		Preventing and managing loss of well control		Improving response and spill source control		
GOALS	Objectives and delivery strategies			Performance indicators 2019-20		Target	RPF KPIs
	Objective 1	Provide expert, consistent, independent regulatory actions and decisions in accordance with legislation, and determine and secure compliance with the law					
Ensuring our regulatory approach is effective and efficient	Implement risk-based assessment procedures for all legislated submissions	1	Assessments are undertaken in line with risk-based elements as per NOPSEMA policies		92%	3,4	
	Implement risk-based inspection programs for all offshore petroleum activities	2	Risk-based inspections are conducted to meet policy targets		90%	3,4	
	Take proportionate enforcement actions that secure compliance, utilising the full range of available measures as applicable	3	Enforcement actions are undertaken in accordance with the Enforcement Management Model		100%	3,4	
	Undertake investigations in response to potential non-compliances	4	Incidents are investigated in accordance with NOPSEMA policies		95%	3,4	
Ensuring we are respected, transparent and provide relevant information to all stakeholders	Objective 2 Communicate information and regulatory perspective to stakeholders regarding industry-wide safety and environment performance, and understanding of regulatory requirements to ensure effective stakeholder relationships are maintained						
	Analyse regulatory intelligence to identify current and emerging issues and communicate performance and lessons learnt to industry	5	Analyse and publish industry-wide performance data each quarter		100%	2,5	
	Continually review, update and publish policies and guidance on NOPSEMA's administration of the legislation where relevant	6	Demonstrate that feedback is sought from stakeholders on guidance provided where relevant		100%	2,5	
	Provide timely, regular and relevant information and reports regarding NOPSEMA's performance	7	Reports are provided for all stakeholders, including relevant Ministers and the NOPSEMA Advisory Board each quarter		100%	2,5	
Ensuring we have robust and capable systems and resources to support delivery of our services now and into the future	Objective 3 Provide efficient, effective, economical and ethical corporate support services, oversight of risk management and a capable workforce to deliver outcomes						
	Maintain and adjust our processes and systems to support NOPSEMA's capabilities	9	Internal audits and improvements are undertaken in line with the quality management system		100%	1,6	
	Provide regulatory services in accordance with the published NOPSEMA Regulatory Service Charter	10	Feedback and complaints are processed in compliance with NOPSEMA's Regulatory Service Charter		100%	1,6	
	Implement the NOPSEMA human resource strategy to ensure NOPSEMA has an effectively managed workforce capability	11	Resourcing levels and skills are maintained within establishment requirements		90%	1,6	
	Ensure there is sufficient funding to provide cost-effective regulatory services that are financially managed with due care and diligence	12	A cost-effectiveness review of operations is undertaken and presented to industry each year		100%	1,6	
PERFORMANCE	Regulator Performance Framework (RPF) indicators			Performance 2018-19			
	RPF KPI 1	Regulators do not unnecessarily impede the efficient operation of regulated entities		Maintained oversight of offshore petroleum operations and effective working relationships with industry to aid the understanding of regulatory requirements			
	RPF KPI 2	Communication with regulated entities is clear, targeted and effective		Continued to improve consultation processes and increase communication and liaison with key stakeholders			
	RPF KPI 3	Actions undertaken by regulators are proportionate to the regulatory risk being managed		Increased regulatory activities in the four strategic compliance improvement focus areas (as noted above)			
	RPF KPI 4	Compliance and monitoring approaches are streamlined and coordinated		Enhanced compliance committee oversight of regulatory activity leading to better and more consistent outcomes			
	RPF KPI 5	Regulators are open and transparent in their dealings with regulated entities		Published a series of resource documents to support the transparency amendments to the Environment Regulations			
	RPF KPI 6	Regulators actively contribute to the continuous improvement of regulatory frameworks		Continued to refine our compliance approach to routinely identify and facilitate improvements in industry performance			
CAPABILITY	People			Systems			
	We retain our highly skilled, capable and technically expert employees to maintain our high-performance and values-based culture, whilst delivering our strategic goals and objectives. We achieve this by implementing our human resource strategy and ongoing workforce planning.			We optimise availability and reliability of our information, communications and technology (ICT) systems whilst innovating and responding to new regulatory process and technological changes. We continually improve our systems using agile values-driven project methodology to minimise risk.			
OPERATIONAL ENVIRONMENT	Key internal factors	Recruitment, retention and development of competent staff		Key external factors	Well control, ageing infrastructure and decommissioning activities		
		Maintaining organisation values-based culture			New technologies, artificial intelligence and cyber security		
		Advancing and modernising our ICT infrastructure			Increasing community expectations and focus		
		Reviewing effectiveness of management systems			Regulation of offshore renewables		
RISK MANAGEMENT	NOPSEMA is committed to the effective identification and management of risk consistent with the Commonwealth Risk Management Policy. This includes verifying compliance via internal and external audits and annual reviews. We have identified business risks and maintain a risk register, ensuring decisions are risk and evidence-based and contribute to fulfilling our vision of a protected offshore workforce and environment. We have a low risk appetite relating to offshore safety, well integrity and environmental management, and a conservative appetite towards our organisational risk, continually seeking opportunities for improvement.						