

ICT Tenders – Questions and Answers

Throughout both the ICT Support Services and Software Delivery Services Tenders, NOPSEMA will update the list of questions received with the relevant answers. These will be updated in date order and will be publically available through NOPSEMA’s website.

Should you have any questions, please forward them to tenders@nopsema.gov.au and they will be added to this list with the answer.

Date	Tender	Question and Answer
05.12.18.	Support Services	Where is your IT located? All NOPSEMA’s infrastructure is in Vocus Date Centre 8 on St Georges Terrace.
05.12.18.	Support Services	Do you have a Disaster Recover (DR) Solution? No. The ICT Systems Manager is now a member of the Crisis Preparedness Working Group and we expect significant changes in 2019.
05.12.18.	Support Services	How many staff are in the Melbourne Office? Nine at present.
05.12.18.	Support Services	Will you publish your Cloud Strategy? We will make a range of technical materials available under Non-Disclosure Agreement (‘NDA’) when the Request for Tender (‘RFT’) is published.
05.12.18.	Support Services	Please can you provide a list of useful publications? Brochure - Introducing NOPSEMA https://www.nopsema.gov.au/assets/Publications/A555236.pdf Fact Sheet - Objective-based Regulation https://www.nopsema.gov.au/assets/Publications/A626214.pdf The Regulator - NOPSEMA quarterly magazine https://www.nopsema.gov.au/resources/publications/#the-regulator-magazine Annual offshore industry performance report https://www.nopsema.gov.au/resources/publications/#Annual-offshore-performance-report NOPSEMA Annual Reports https://www.nopsema.gov.au/resources/publications/#Annual-report
05.12.18.	Both	What is the Contractual term? 3 years plus two x 1 year options

05.12.18.	Both	<p>Can we meet with you before the RFT is issued to discuss the unique value of our service offering? NOPSEMA is unable to accept meeting invitations of this kind as it must ensure equal opportunity is provided to all potential tenderers.</p>
05.12.18.	Both	<p>Will there be any practical exercises as part of the Evaluation Process? Although practical exercises will form a part of the Support Services Tender, at this stage it is not anticipated that the Software Delivery Services Tender Process will include practical exercises.</p>
05.12.18.	Software Delivery Services	<p>What is your agile process? NOPSEMA has an internal agile process that is based on Scrum</p>
05.12.18.	Software Delivery Services	<p>Have you discussed the form of the Tender? It will be a single source. Not looking for a panel but a Supplier may have subcontractors.</p>
05.12.18.	Software Delivery Services	<p>What will the Evaluation Process? The Evaluation Process will include shortlisting (with a focus on the tenderer’s capabilities), experience and references from previous customers.</p>
05.12.18.	Software Delivery Services	<p>With regards to Apps, how many does NOPSEMA have and how many are you looking to delete? NOPSEMA currently has about 4 or 5 Apps. As they are core Apps, we are not looking to delete any, but we believe there may be advantages in breaking them up.</p>
05.12.18.	Software Delivery Services	<p>Is NOPSEMA currently using Microsoft Reporting Tools? No, but we may look into using this in the future.</p>
05.12.18.	Software Delivery Services	<p>What business problems is NOPSEMA trying to solve? An example of the problems that NOPSEMA is trying to solve is sourcing information through free text analysis. Finding information in thousands of documents is seen as a priority as is sourcing information from other areas.</p>