



Stakeholder engagement and transparency survey

Purpose

For the past 18 months, NOPSEMA has been conducting research to gain better insights into stakeholder’s attitudes towards titleholder’s environmental management consultation and transparency of NOPSEMA’s decision-making and assessment processes. This research contributed to the development of a work program which seeks to drive improvements to environmental consultation practices and improve community confidence in NOPSEMA’s decision-making processes. As part of this work program, over 200 stakeholders from industry, government and non-government organisations were invited to complete a feedback survey to gauge stakeholders’ current attitudes towards consultation and decision-making transparency.

Results

Based on the results of the survey, there are a number of areas where improvements could be made to meet aims of the stakeholder engagement and transparency work program.

Feedback from the survey indicated that:

- NOPSEMA should engage further with government and non-government stakeholders to ensure a common understanding of views, issues and concerns. This should see mutual benefits for all parties and reduce unnecessary burden.
- Greater coordination and collaboration between petroleum industry associations and non-government organisations would assist in delivering more effective consultation outcomes.
- Environment plan summaries produced by petroleum titleholders and guidance prepared by NOPSEMA should be improved/modified to encompass the needs of all stakeholders.
- NOPSEMA should continue to investigate ways to have ongoing meaningful engagement with all stakeholders.
- There should be greater transparency of NOPSEMA’s decision-making processes. NOPSEMA should continue to work with its stakeholders to determine what means would be most effective in delivering this outcome.
- Greater access to information regarding environmental management performance of petroleum activities should be considered by petroleum titleholders and NOPSEMA.

NOPSEMA will continue to maintain robust, open and accountable relationships with stakeholders and explore opportunities to strengthen and refine the work program. This feedback and other suggestions made by stakeholders will be considered and analysed by NOPSEMA. Upon completion, a report will be published and findings communicated to stakeholders in an open and transparent manner.

Responses from petroleum titleholders	Responses from other marine users, government and interest groups
63%	21%
are satisfied with offshore petroleum environmental consultation	
57%	14%
are satisfied with the amount of effort spent on consultation	
83%	43%
find environment plan summaries helpful	
90%	50%
understand NOPSEMA’s role	
63%	21%
are satisfied with accessibility of environmental consultation information	
73%	29%
find NOPSEMA consultation guidance helpful	
30%	7%
are satisfied with NOPSEMA’s engagement	
37%	7%
find NOPSEMA provides adequate decision-making transparency	